## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:	) CERTIFICATE OF EFS-WEB FILING
NORMAN VICTOR STENNING	<ul><li>I hereby certify that this correspondence is being</li><li>filed via EFS-WEB on this 4th day of October 2011.</li></ul>
Application No. 10/585,697	) )
Filing Date: April 27, 2007	)
Group Art Unit: 3689 Examiner: Michael J. Fisher	) Aleshia Prange October 4, 2011 ) Aleshia Prange Date
A QUEUE MANAGEMENT SYSTEM AND METHOD	) )
Attorney Docket No.: 4295-00023	) ) )

## AMENDMENT AFTER FINAL REJECTION

Mail Stop: AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

In response to the final Office Action dated June 7, 2011, a one-month extension of time with fees attached hereby requested, please enter the following in the above-identified application.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 9 of this paper.